

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for SHEPHERDS VIEWS HOLIDAYS CARAVAN & CAMPING SITE

Introduction

Shepherds Views Caravan & Camping Site is set in 200 acres of Farmland. Situated in the village of Drigg, Nr. Holmrook. The site is situated in the countryside, but close to the coast The nearest City is Carlisle - 60 miles away. The nearest town is Egremont 14 miles away. There are local shops in Seascale - 1 mile away. We have 70 pitches (all grass) 13 of these with ehu points & 9 fully serviced hard standing pitches for touring caravans/motor homes. The site is located on predominantly flat ground some tent pitches are very slightly sloping.

We look forward to welcoming you. If you have any queries, or require any assistance, please telephone 019467 29907 or e-mail contact@shepherdsviews.co.uk

Photographs are available on our website www.shepherdsviews.co.uk

There is a reception on site well-stocked with tourist information. There is also a family/unisex shower & toilet block. Dog walking facilities & large grassed play area for ball games.

We look forward to welcoming you. If you have any queries or require any assistance please phone 019467 29907 or email contact@shepherdsviews.co.uk.

Pre-Arrival

- There is full information about Shepherds Views Caravan & Camping Site with directions on our website at www.shepherdsviews.co.uk
- Booking enquiries can be made via e-mail or telephone - 019467 29907
- It is advisable to book your pitch prior to arrival. If you wish to just turn up, you must telephone 019467 29907 on arrival, as reception is not always manned.
- The nearest bus stop is approximately 200 yards away at the end of the lane this is a hail service
- The nearest train station is Drigg, 1 mile away
- Taxis require pre-booking by telephone - Tel: 019467 25308 alternatively if guests inform us, we can arrange to pick them up, as party of our service, subject to availability.
- The streets around the site are level & gravelled

Car Parking and Arrival

- Car parking is flat, level gravel directly outside reception .
- Visitors parking is on the right side approx 50 metres before your arrive at reception.
- All visitors must report to reception on arrival.
- Surface from car park is level, gravelled, leading onto concrete path - no steps.
- Sensor light outside reception

Reception

- Reception is the white single story building on the right hand side, at the end of the lane & entrance to the main body of the site.
- The 1st door you arrive at is the door to reception - There is a sign above the dor stating 'Reception' - Door width - 810mm, Door handle height - 1000mm. The door is hinged on left & opens inwards.
- There is a slight inward slope into reception.
- The reception area is level, there is pace for a pushchair or wheelchair
- Clear space free of furniture is - 2900mm x 1500mm
- There is one seat available in reception which is moveable
- The floor is tile effect linoleum, dark in colour with Magnolia painted walls
- It is well lit with fluorescent tubes.
- After guest registration - we show them to their pitch

Touring Facilities

- A number of water points are distributed around the site.
- Chemical toilet point & dustbin/recycling area is opposite reception
- Fire points are distributed around the site their number & distances are in compliance with Fire Regulations
- All information regarding number of pitches & type are on our website - www.shepherdsviews.co.uk

- We endeavour to assist guests wherever possible with any problems they may have pitching
- Parking is allowed beside caravans/motor homes or tents (one car per unit), unless the ground becomes unsuitable due to weather conditions
- All facilities are clearly signed with black writing on a white background
- There are 3 washing up sinks with clear space of 860mm beneath with a canopy above all with hot & cold running water
- 1 Belfast sink to the right of the door of the shower block - no clear space beneath, no overhead canopy, with hot & cold running water
- Sink height - 900mm
- We endeavour to assist guests with requested pitches whenever possible, subject to availability

Toilet & Washing Facilities

- The shower/toilet block is on the right passed reception, door width - 800mm
- The entrance is level
- There is accessible disabled facilities in the building
- Shower/toilet block is unisex - open 24 hours a day
- Disabled facilities - door width - 940mm & clear space free from fixtures - 2300mm x 1100mm. There is a fixed shower head with a push button timer, wash basin with hot & cold running water & lever tap, a hand rail to the left of the toilet, a moveable plastic chair is situated in the disabled shower/toilet area. The wash basin is wall hung - height 700mm
- There is a red emergency pull cord with flashing light in the disabled facility
- All facilities have smoke detectors, emergency lighting & alarms have flashing beacons.
- Lighting in the block is movement sensor fluorescent lighting
- The floor is fully tiles green in colour & white tiled walls with a green border
- All taps are push button timer taps
- There is hot & cold running water throughout the shower/toilet block facility

Grounds and Garden

- The grounds are very slightly sloping with fenced off areas where young trees are growing
- Maps for paths & trails may be purchased at reception
- Public pathways are signed, footpaths vary from grass to gravel & public roads
- The children's play area is a large grassed area for ball games
- There are 3 four-seat picnic tables with bench, distributed around the site - table height 730mm - seat height - 400mm. These are moveable

Additional Information

- Assistance dogs are welcome, a dog walking & toilet area & dog bowl are available
- Signage is black writing on a white background
- Evacuation meeting point is in front of reception on gravelled area, this is written on all fire points
- There is no internet access - Mobile phone reception varies throughout the site
- All guests are given a local information booklet which contains local shops etc & the telephone numbers & addresses of the nearest Hospital & GP's Surgery
- Local attractions can be found on our website - www.shepherdviews.co.uk & there is tourist information & local attractions in leaflet form in reception

Contact Information

Address (Inc postcode):	SHEPHERDS VIEWS HOLIDAYS CARAVAN & CAMPING SITE HOLMROOK CUMBRIA CA19 1XU
Telephone:	019467 29907
Email:	contact@shepherdviews.co.uk
Website:	www.shepherdviews.co.uk
Hours Of Operation:	9am until 7pm daily
Local Carers:	STEPHEN & JULIE SHEPHERD (owners)
Local Accessible Taxi:	GOSFORTH TAXIS - Tel: 019467 25308
Local Public Transport:	BUS & TRAIN